

Sindhi College

5.1.5 Mechanism

Grievance Redressal Off line Mechanism.

Students grievance redressal and suggestion box is put up in the first floor. Students can drop in their grievance and suggestion in the same. Committee members will check the box on regular basis and will address the grievance.

Students Grievance Redressal Online mechanism

Grievance Redressal cell is an integral part of the college. To maintain a harmonious atmosphere and to build positive approach in students, this cell is constituted. Students' grievances, if any, are redressed by the committee. The committee is chaired by the Principal and ably supported by the faculties, who are the members.

Mechanism of Grievance Redressal – Online Form

Redressal of Student Grievances the following steps are followed

- 1) Students are free to lodge a complaint/ bring into the notice of the coordinator of the Grievance Redressal Committee
- 2) Meeting of the Committee will be held & Grievance discussed
- 3) Appropriate action will be taken as per the seriousness of the Grievance.

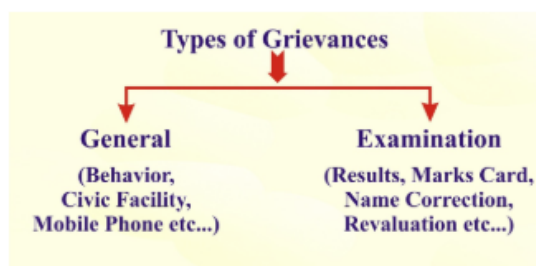
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Grievances Redressal Cell(Online Submission)

The Grievance Redressal Cell attempts to address genuine problems and complaints of students whatever be the nature of the problem.

["*" Mandatory Fields]

Name

Course

Phone Number

Email ID

Complaint

GRIEVANCE REDRESSAL CELL

Objectives of the cell

- **To enable the students to air their grievances.**
- **To clarify the nature of the grievances.**
- **To investigate the reasons for dissatisfaction.**
- **To obtain, where possible, a speedy resolution to the problem.**
- **To take appropriate actions and ensure that promises are kept.**
- **To inform the student of their right to take the grievance to the next stage of the procedure, in the event of an unsuccessful resolution.**


(Co-ordinator)


Dr. B.S. SRIKANTA
Director
Sindhi College
No. 33/2B, Kempapura, Hebbal
Bengaluru - 560 024